

TransUnion Identity Issue through FAFSA

Your identity could not be fully confirmed by TransUnion. To receive federal student aid, you must be a U.S. citizen (or national) or an eligible noncitizen, such as a U.S. permanent resident, a resident of certain Pacific Islands, or as determined by the U.S. Department of Homeland Security.

If you are a citizen of the Freely Associated States and need to complete the FAFSA form online, do the following:

1. Complete an “Attestation and Validation of Identity” form. Find it at <https://studentaid.gov/forms-library/> under “StudentAid.gov Account.”
2. Submit your completed form and documentation of identity (as listed on the form) to IDVerification@ed.gov.

If you have made a mistake on your FAFSA form, do the following:

1. Log in to StudentAid.gov and update your information in your Account Settings.
2. Your parent must log in to StudentAid.gov and update their information in Account Settings if their identity is in question.
3. Once SSA verifies the account status, select “Make Corrections” to ensure the information is updated in your FAFSA form.
3. Navigate through the rest of the form, make any other necessary changes, sign, and submit your correction.